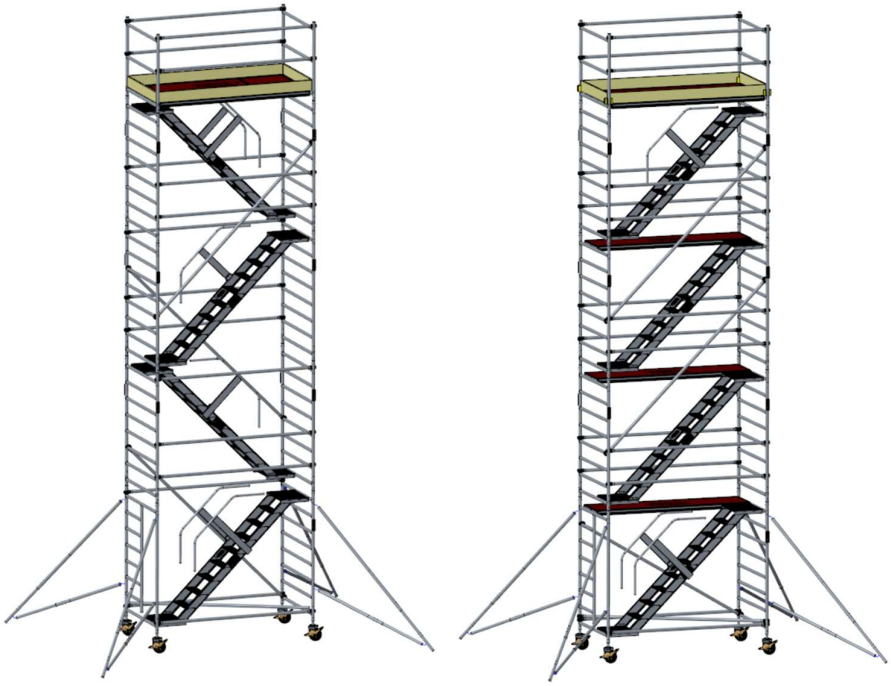
INSTALLATION AND USER MANUAL

CUSTERS® Stair Tower, Model HANDY 2500



Maximum load: 200 kg/m²

Maximum platform height: 12 meters indoors
08 meters outdoors

9505600012EN **September 2025**

Safe access

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Custers Hydraulica B.V., Venray, Netherlands.
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1. Introduction

The Custers stair tower is part of a wide range of aluminum scaffolding variants.

When assembled in accordance with this manual, the Custers stair tower complies with the standard
EN1004.

The Custers stair tower is available in the following versions:
- Scaffold length: 2.5 m
- Scaffold width: 1.3 m

This manual is intended to provide step-by-step instructions for assembling your stair tower easily and safely. Incorrect assembly may pose a danger to the user. Please read the safety instructions carefully before assembly. Assembly and disassembly must be performed by experienced and qualified personnel.

The user is responsible for ensuring that this manual is available at the location where the stair tower is being assembled and used, as well as for providing it to the person supervising the work.

If you have any questions regarding this manual, please contact your supplier and/or the manufacturer.

Manufacturer:
Custers Hydraulica B.V.
Smakterweg 33
5804 AE Venray, Netherlands
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Email: info@custers.nl
Website: www.custers.nl

Supplier:

2. Warranty and liability

Custers provides a warranty against material and manufacturing defects for up to 12 months after delivery.
The warranty means that we will repair the defects at our expense or—at our sole discretion—take back all or part of the delivered goods and replace them with a new shipment.
If we replace delivered products to fulfill our warranty obligation, the replaced products become our property. All costs exceeding the obligation described above are at the client's expense. If products are provided for processing, repair, or similar purposes, the warranty applies only to the soundness of the execution of the commissioned work.

Our liability does not apply:

- If the defects result from improper use or other causes other than defects in materials or workmanship.
- If the cause of the defects cannot be clearly demonstrated.
- If not all instructions provided for the use of the products, including the guidelines set forth in this manual, have been strictly and fully followed.

The manufacturer's liability does not apply if the buyer, on their own initiative, makes or has made modifications and/or repairs to the delivered products.

3. Inspection of the delivery

Upon receipt, check that the stair tower has been delivered complete and undamaged. Contact your supplier immediately if you notice that any parts of the stair tower are damaged or that the delivery is incomplete.

4. Safety instructions

4.1. Pre-assembly inspection

Verify that the installers are sufficiently qualified and check that the location where the tower is to be installed is safe and suitable.

Note:
- The ground must be sufficiently stable and level.
- The area must be free of obstacles both on the ground and above ground.
- Verify that wind conditions permit work on the tower.
- Check that all parts are present at the work site.
- Damaged, incorrect, or non-original parts must never be used.

4.2. Assembly

The assembly of the stair tower is described in the assembly instructions and must be performed by at least two people. Use guardrails during assembly, even if they are temporarily installed.
The stair tower must be set up level; check this with a spirit level; adjustments can be made by turning the spindle nuts on the wheel spindles. The wheels must always be locked, except when moving the tower.
Make sure the wheels are secured, either by tightening the wing nut or by tilting the locking lug over the protruding edge of the stiffening ring.
The platforms must be secured by sliding the pawl of the blow-away protection under the rung. The frames must be secured to each other using the locking pin.
The horizontal members or handrails must be mounted on the uprights so that the openings of the clamps face outward.
The work platform must be equipped with: guardrails, knee rails, and toe boards all around.

4.3. Lifting components

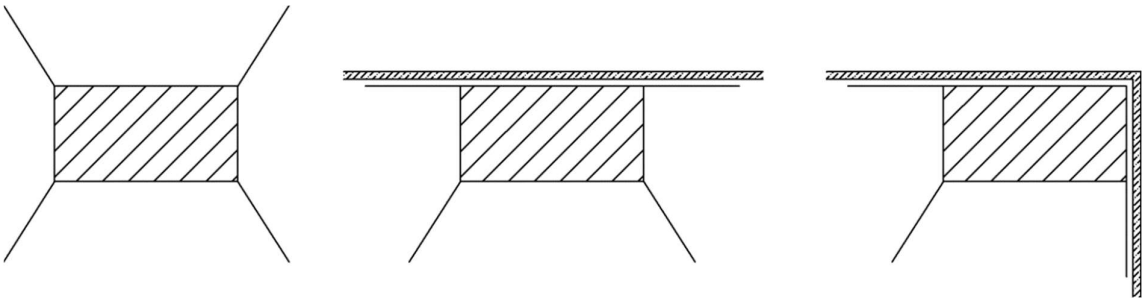
Components for higher sections must be raised by passing them from platform to platform. Hoisting equipment must not be attached to the stair tower.

4.4. Outriggers

The outriggers specified in the table must always be installed as soon as the bottom section of the stair tower has been assembled. This ensures that the scaffold remains stable, even during assembly. Whether to use large or small outriggers can be determined by consulting the assembly tables in this manual.

When placing the outriggers, make sure to position the top coupler directly beneath a rung to prevent them from accidentally sliding upward.

Always position the outriggers at an angle of approximately 45 degrees relative to the assembly frame.
The basic configurations shown below must be strictly adhered to!



If the stair tower is placed against a wall, do not remove the outrigger; instead, rotate it parallel to the wall. If the stair tower is placed in a corner, remove the inner outrigger and rotate the outer two parallel to the wall.

5. Zig-zag configuration (PH 2, 4, 6, 8, 10, 12)



1. Insert two swivel casters into the vertical tubes of an 8-spoke frame. Make sure the casters are locked in place.
2. Place two horizontal rails on the vertical posts of the frame.



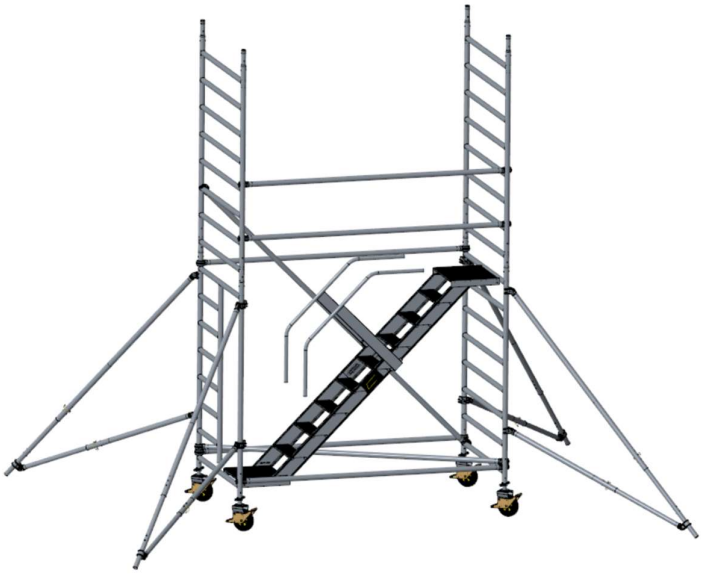
3. Insert two swivel casters into the vertical tubes of a walk-through frame. Make sure the casters are secured.
4. Connect the two horizontal bars to the vertical posts of the walk-through frame.



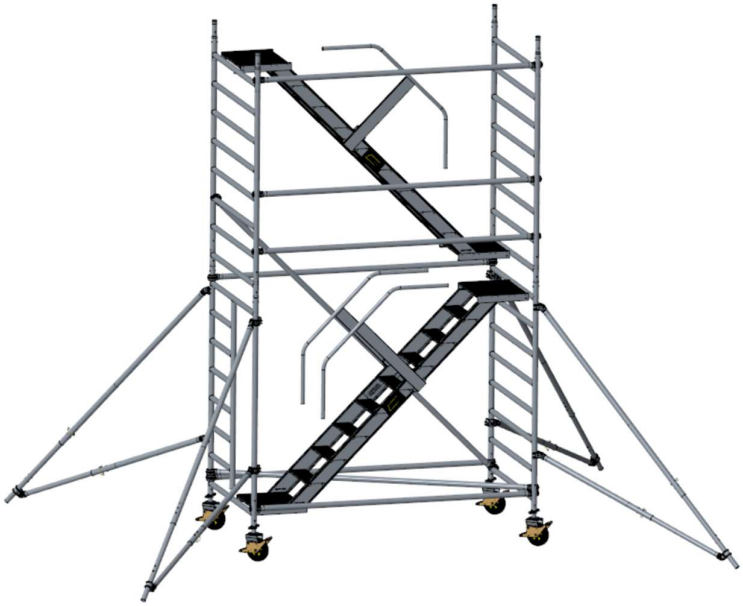
5. Place the horizontal/diagonal bar. Connect it to the upright of the walk-through frame where the rungs are also attached.
6. Position the stair in line with the opening of the walk-through frame. Secure it using the locking pin under the rung of the frame.
7. Install a handrail on both the inside and outside of the stair. The handrail must be mounted on the outside of the stair stringer.
8. Install a horizontal crossbar above the top rung of both frames. Connect it to the vertical post of the walk-through frame, to which the rungs are also attached.
9. Apply the brakes to the wheels and use the spindle nut to level the scaffold.



10. Install outriggers at each corner of the scaffold. Make sure they are positioned at a 45-degree angle relative to the frame assemblies.
    The top coupler should be placed just below a rung so that it cannot slide upward. Then slide the bottom coupler as high as possible up the upright so that the leg is slightly under tension before tightening the bottom coupler.



11. Place two new 8-step frames on the tower as it stands so far.
12. Secure the two frames using locking clips.
13. Place a handrail diagonal on the bottom rung of the bottom 8-step frame and connect it to the 3rd rung of top frame at the other side.
14. Install a horizontal bar as a knee and hip rail above the upper section of the stair.



15. Place a new stair next to the first stair. Position the bottom of this stair one rung higher than the top of the first stair.
16. Install a handrail on the inside of the stair. Mount it against the outside of the stair stringers.
17. Place a horizontal beam above the top rungs of the top frames. Make sure it is placed on the opposite side from where the top stair is mounted.

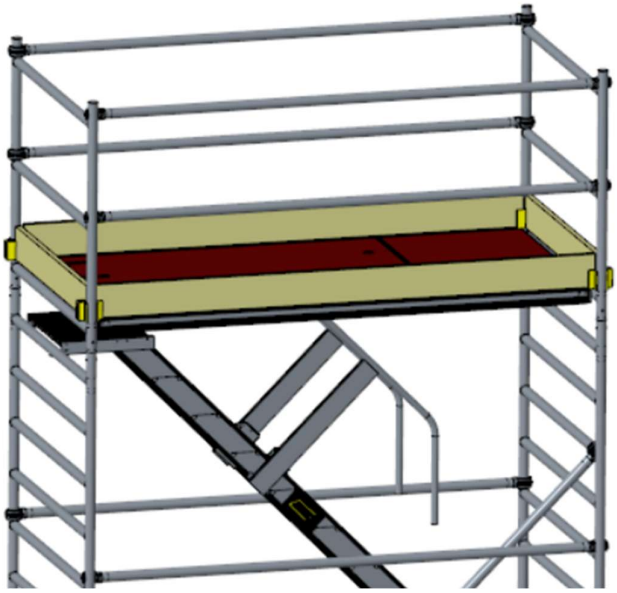


18. On the outside of each stair, install a diagonal stringer parallel to the stair stringers. However, this can only be installed once the 8-rung frames of the next level have been assembled. The bottom of the diagonal stringer should be positioned 3 rungs higher than the bottom of the stair.

19. Repeat steps 11 through 18 until the desired height is reached.
    Do not yet install a horizontal crossbar on the top rungs of the top frames at the desired height.
    Follow the instructions below to correctly assemble the top platform as well.

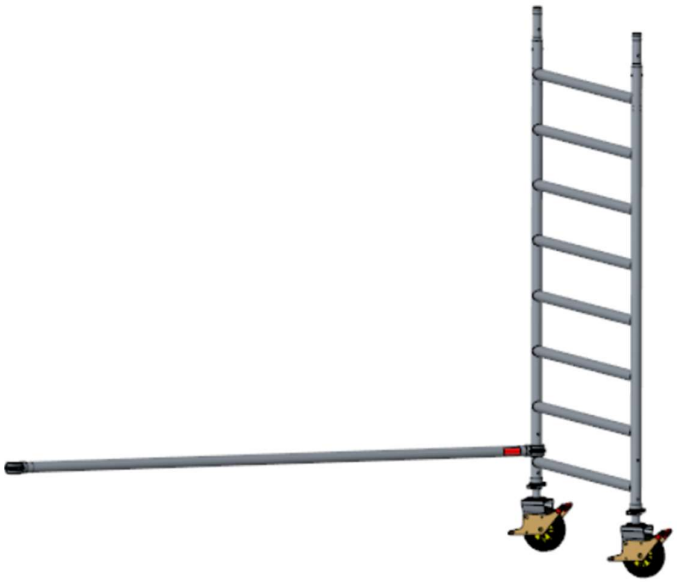


20. Also install a horizontal rail at the location of the stair on the 4th rung of the top frames. (This had already been installed on the other side.)
21. Also install a handrail on the stair stringer on the outside of the stair. (It had already been installed on the other side.)

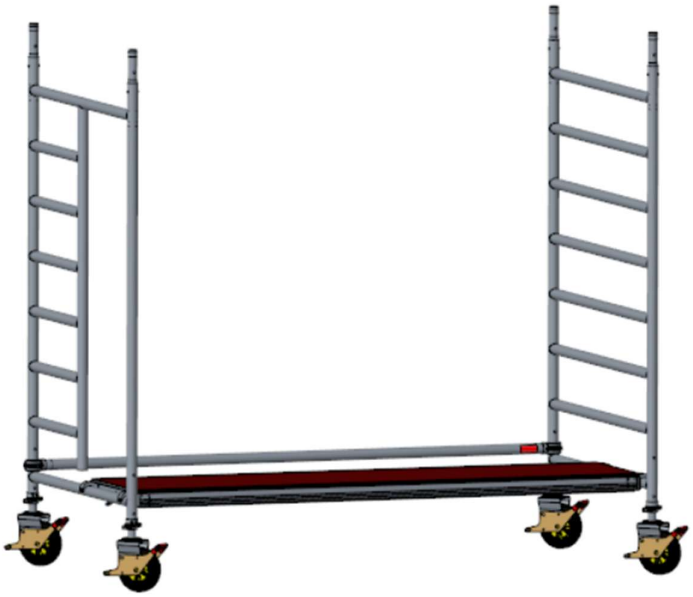


22. Install the end handrails on the top frames of the tower.
23. Secure these handrails using locking clips.
24. Install a platform with a hatch on the bottom rungs of the two end handrails above the stair.
25. Place a platform without a hatch on the same rung next to the platform with the hatch.
26. Install a knee and hip rail on both long sides of the platform.
27. Place a platform bracket at each corner of the platform.
28. Install the side rails so that the entire platform is enclosed.
29. The tower is ready for use.

6. Zig-zag configuration (PH 3, 5, 7, 9, 11)



1. Insert two swivel casters into the vertical tubes of an 8-spoke frame. Make sure the casters are locked in place.
2. Place a horizontal tube on the vertical upright of the frame.



3. Insert two swivel casters into the vertical tubes of a walk-through frame. Make sure the casters are secured.
4. Connect the horizontal bar to the vertical upright of the walk-through frame.
5. Place a platform on the bottom rungs of both frames, aligned with the opening of the walk-through frame.



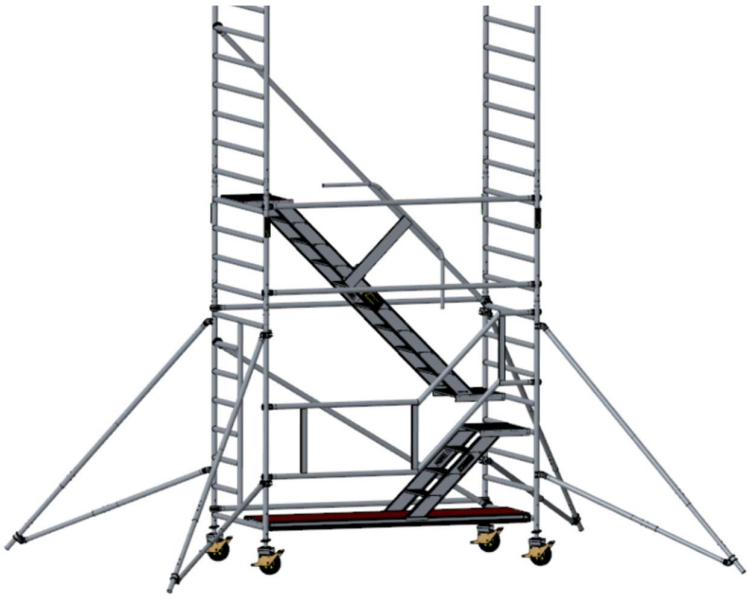
6. Place a diagonal brace (1-7) on the bottom rung of the 8-step stair and the 7th rung of the walk-through stair. Position it as far as possible on the outside of the tower.
7. Place the 750-mm stair on the4thrung of the 8-step frame above the platform.
8. Place the Z-handrail on the right side of the stair. Make sure the clamps grip the upright at the6thand8thrungs of the 8-step frame.
9. Engage the brakes on the wheels and use the spindle nut to level the scaffold.



10. Place outriggersat each corner of the scaffold. Make sure they are positioned at a 45-degree angle relative to the assembly frames.
    The top coupler should be placed just below a rung so that it cannot slide upward. The bottom coupler should then be slid as high as possible up the upright so that the leg is slightly under tension before tightening the bottom coupler.



11. Place a horizontal brace above the top rung of the 8-step frame and the walk-through frame.
12. Place two 4-step frames on the tower assembled so far.
13. Secure the two frames using locking clips.
14. Place a stair next to the 750mm stair. Make sure the top engages with the top rung of the 4-step frame.
15. Attach a handrail to the inside of the stair, on the outside of the stair string.
16. Place a horizontal brace on the bottom and top rungs of the 4-step frames on the opposite side of the top stair.



17. On the outside of each stair, install a handrail diagonal parallel to the stair stringer. However, this can only be installed once the 8-rung frames of the next level have been assembled. The bottom of the handrail diagonal should be positioned 3 rungs higher than the bottom of the stair.

The rest of the assembly is the same as that of a stair tower with a platform height of 2, 4, 6, 8, 10, or 12 meters. Continue with steps 19 through 29 from the previous chapter to complete the stair tower.

7. Parallel configuration (PH 2, 4, 6, 8, 10, 12)



1. Insert two swivel casters into the vertical tubes of an 8-rung frame. Make sure the casters are locked in place.
2. Place two horizontal rails on the vertical posts of the frame.



3. Insert two swivel casters into the vertical tubes of a walk-through frame. Make sure the casters are locked in place.
4. Connect the two horizontal bars to the vertical posts of the walk-through frame.



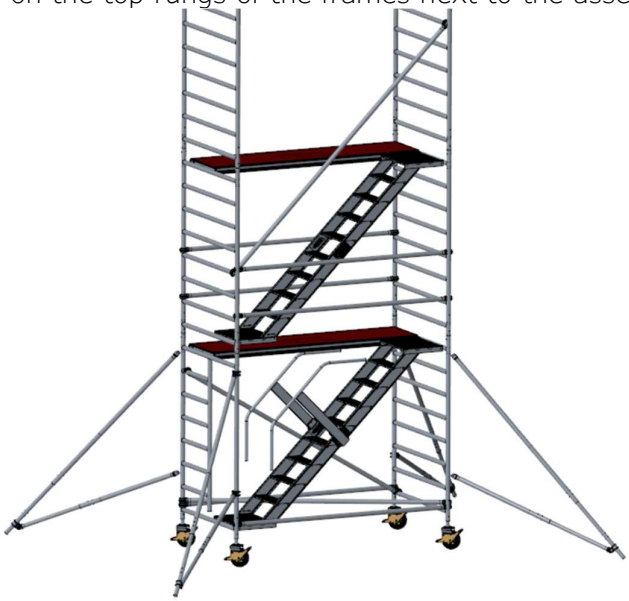
5. Place the horizontal/diagonal bar. Connect it to the upright of the walk-through frame where the rungs are also attached.
6. Position the stair in line with the opening of the walk-through frame. Secure it using the locking pin under the frame's rung.
7. Install a handrail on both the inside and outside of the stair. The handrail must be mounted on the outside of the stair stringer.
8. Engage the brakes on the wheels and use the spindle nut to level the scaffold.



9. Install outriggers at each corner of the scaffold. Make sure they are positioned at a 45-degree angle relative to the frame assemblies.
   The top coupler should be placed just below a rung so that it cannot slide upward. The bottom coupler should then be slid as high as possible up the upright so that the leg is slightly under tension before tightening the bottom coupler.
10. Place a platform on the top rungs of the frames next to the assembled stair.



11. Place two new 8-step frames on the tower that has been assembled so far.
12. Secure the two frames using locking clips.
13. On both long sides of the tower, place a horizontal rung as a knee and hip rail above the platform (the 2nd and 4th rungs above the platform).
14. Place the next stair on the bottom rung of the 8-rung stair frame. Make sure it runs parallel to the previous stair.
15. Place a platform on the top rungs of the frames next to the assembled stair.

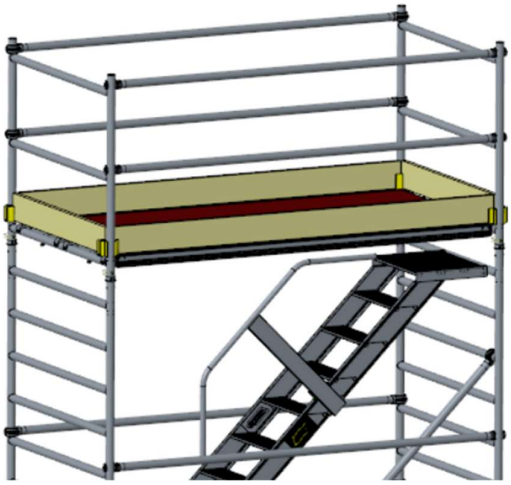


16. Install a handrail diagonal on the outside of each flight of stairs, parallel to the stringer. However, this can only be installed once the 8-rung frames for the next level have been assembled. The bottom of the handrail diagonal should be positioned 3 rungs higher than the bottom of the stairs.

17. Repeat steps 11 through 16 until the desired height is reached.
    Do not yet install a platform at the desired height next to the top of the last stair installed.
    Follow the instructions below to correctly install the top platform as well.



18. Install a handrail on the stair stringer on the outside of the tower.

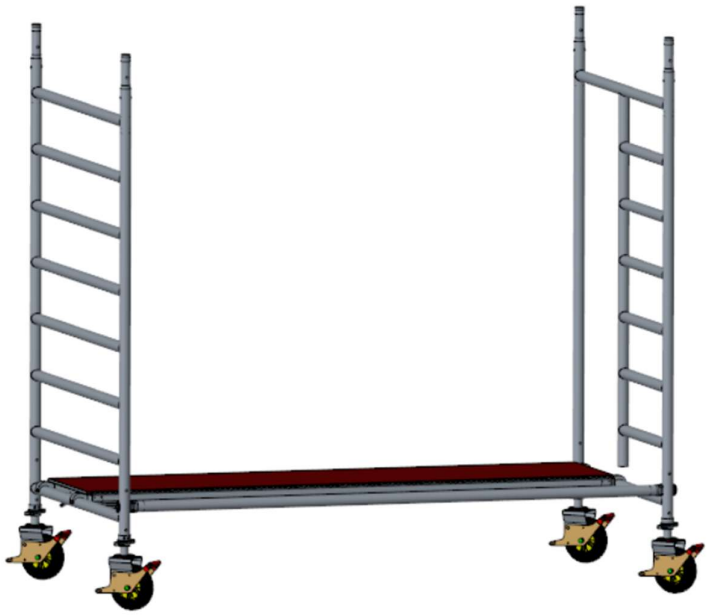


19. Install the end handrails on the top frames of the tower.
20. Secure these handrails using locking clips.
21. Install a platform with a hatch on the bottom rungs of the two end handrails above the stair.
22. Place a platform without a hatch on the same rung next to the platform with a hatch.
23. Install a knee and hip rail on both long sides of the platform.
24. Place a platform bracket at each corner of the platform.
25. Install the side rails so that the entire platform is enclosed.
26. The tower is ready for use.

8. Parallel configuration (PH 3, 5, 7, 9, 11)



1. Insert two swivel casters into the vertical tubes of a walk-through frame. Make sure the wheels are locked in place.
2. Place a horizontal bar on the vertical upright of the frame. Connect it to the frame upright to which the rungs are also attached.



3. Insert two swivel casters into the vertical tubes of an 8-step frame. Make sure the wheels are secured.
4. Connect the horizontal bar to the vertical post of the 8-step frame.
5. Place a platform on the bottom rungs of both frames in line with the opening of the walk-through frame.



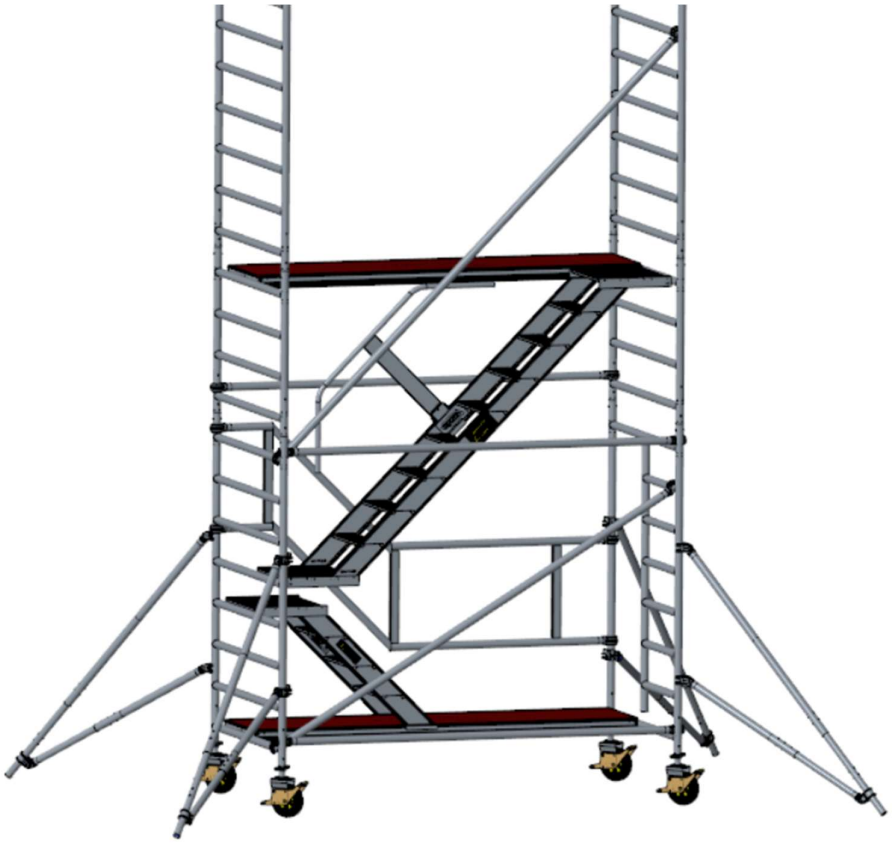
6. Place a diagonal brace (1-7) on the bottom rung of the 8-step frame and the 7th rung of the walk-through frame. Position it as far as possible toward the outside of the tower.
7. Install the double handrail on the other side of the tower. Position the clamps to grip below and above the 6th and 8th rungs of the 8-step frame.
8. Place the 750-mm stair on the 4th rung of the 8-step frame above the platform.
9. Apply the brakes to the wheels and use the spindle nut to level the scaffold.



10. Place outriggers at each corner of the scaffold. Make sure they are at a 45-degree angle relative to the assembly frames.
    The top coupler should be placed just below a rung so that it cannot slide upward. The bottom coupler should then be slid as high as possible up the upright so that the leg is slightly under tension before tightening the bottom coupler.



11. Place a horizontal crossbar just above the 8th rung of both frames on the opposite side of the tower from where the double handrail was installed.
12. Place two 4-step frames on the tower as it has been assembled so far.
13. Secure the two frames using locking clips.
14. Place a horizontal net above the 1st rung of the two 4-step frames on the side with the double handrail.
15. Place a stair next to the 750 mm stair. Make sure the top engages with the top rung of the 4-step frame.
16. Install a handrail on the inside of the stair, on the outside of the stair string.
17. Place a platform on the top rungs of the 4-step frames next to the assembled stair.



18. On the outside of each stair, install a handrail diagonal parallel to the stair stringer. However, this can only be installed once the 8-rung frames of the next level have been assembled. The bottom of the handrail diagonal should be positioned 3 rungs higher than the bottom of the stair.
    The rest of the assembly is the same as that of a stair tower with a platform height of 2, 4, 6, 8, 10, or 12 meters.
    Continue with steps 17 through 26 from the previous chapter to complete the stair tower.

9. Use of the stair tower

Before each use, check that:

- The base (e.g. the stabilizers, casters) of the mobile scaffold tower is correct;
- The total construction is correct and complete;
- There are changes in circumstances, that may affect the safe use of the scaffold.

A stair tower is intended to provide access to a work area.
It is not permitted to use the tower as suspended scaffolding, for cantilevered work platforms, or to use the tower to transfer to other structures.
No bridges may be constructed between a stair tower and a building.
No bridges may be constructed between stair towers, unless specifically designed components are used for this purpose.
The maximum working load is 200 $^{kg/m^2}$(scaffold class 3); only one level per tower may be loaded to its maximum capacity.
Jumping on the platforms is prohibited; the platform hatch must always be closed, except when climbing up or down.

The maximum platform height is:
- Indoors: 12 meters
- Outdoors: 8 meters

The tower may only be climbed from the inside, via the stairs.
Do not place crates, stairs, or other aids on the work platform to gain height. It is prohibited to work on the tower if the wind force exceeds 6 Beaufort (large branches are moving, umbrellas are turning inside out, wind speed is 11–14 m/s = ± 45 km/h).
If wind speeds are expected to exceed 6 Beaufort, a freestanding stair tower must either be dismantled, moved to a wind-sheltered area, or anchored. This must also be done when the tower is not in use. Be aware of openings in buildings, unclad buildings, and building corners, which can cause additional wind loads.
Take care when applying horizontal forces (e.g., drilling), which may push the tower away from a structure; the maximum horizontal force is 30 kg.
Horizontal members, handrails, knee rails, and diagonals must not be used as steps.
It is prohibited to attach wind-catching surfaces, such as billboards or sails, to freestanding towers. The tower must not be exposed to corrosive liquids or gases.

10. Moving the stair tower

The tower may only be moved manually from the ground in the longitudinal direction. During movement, normal walking speed must not be exceeded, and no persons and/or materials may be on the tower. When moving the tower, watch for obstacles both on and above the ground.
When wind speeds exceed 4 Beaufort, the tower must not be moved (dust, sand, and paper are blown about; small branches are snapped off; the wind speed is 4–6 m/s = ± 18 km/h).
Exercise caution when moving the tower on unsuitable surfaces (sloped surfaces, insufficient load-bearing capacity, holes, etc.); ensure that the wheels are either locked or free-rolling as needed. During movement, the support points of the legs/arches may only be a few centimeters off the ground. After moving the tower, the support points must be returned to the ground in such a way that they are just bearing the load.

11. Anchoring

Anchors must be used when the tower becomes unstable due to, for example, excessive wind force. The anchors must be secure and attached to both uprights of the frame using right-angle or swivel couplers. Anchor to a sturdy and suitable structure or building. Two anchors must be installed at least every 4 meters in height (i.e., one per frame).

12. Dismantling the stair tower

Dismantling the stair tower is done in reverse order. Start at the top by removing the side planks and side plank holders.
Components must be lowered by carrying them down the stairs. Dismantle the stair tower from top to bottom. Do not throw components!

13. Maintenance of the stair tower

All parts, especially the moving parts and welds, must be inspected regularly—at least once a year—for wear and damage.
Missing or broken parts must be replaced.

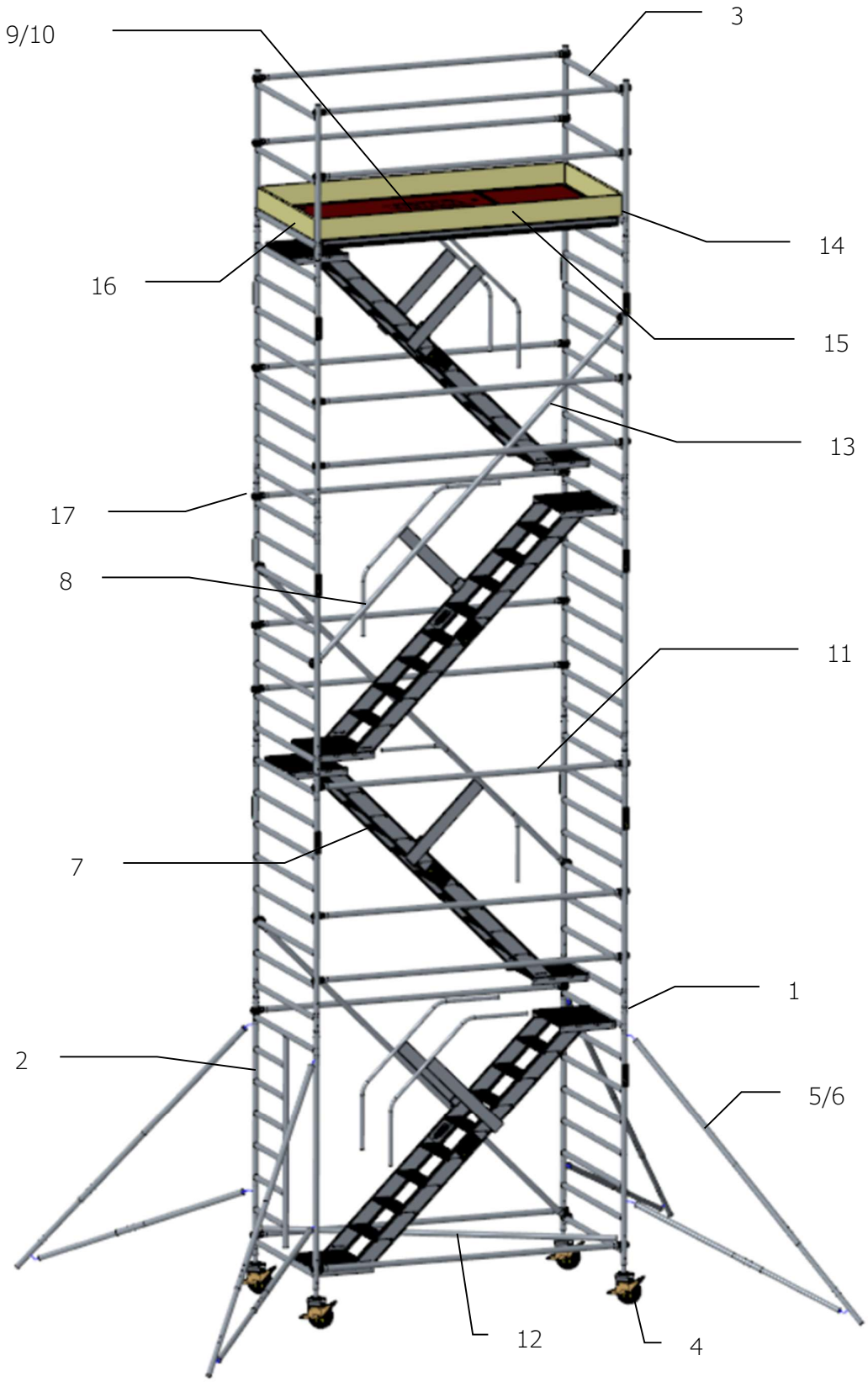
Scaffolding parts are not allowed to be used in the following cases:

- When round tubes have one or more dull dents with a depth of more than 3 mm;
- When round tubes have one or more dents directly next to a welding junction regardless of depth or shape of the dent;
- When square or rectangular tubes have one or more full dents with a depth of more than 2 mm;
- When round or square tubes have one or more sharp dents or cracks regardless of length, depth or location of these dents or cracks.

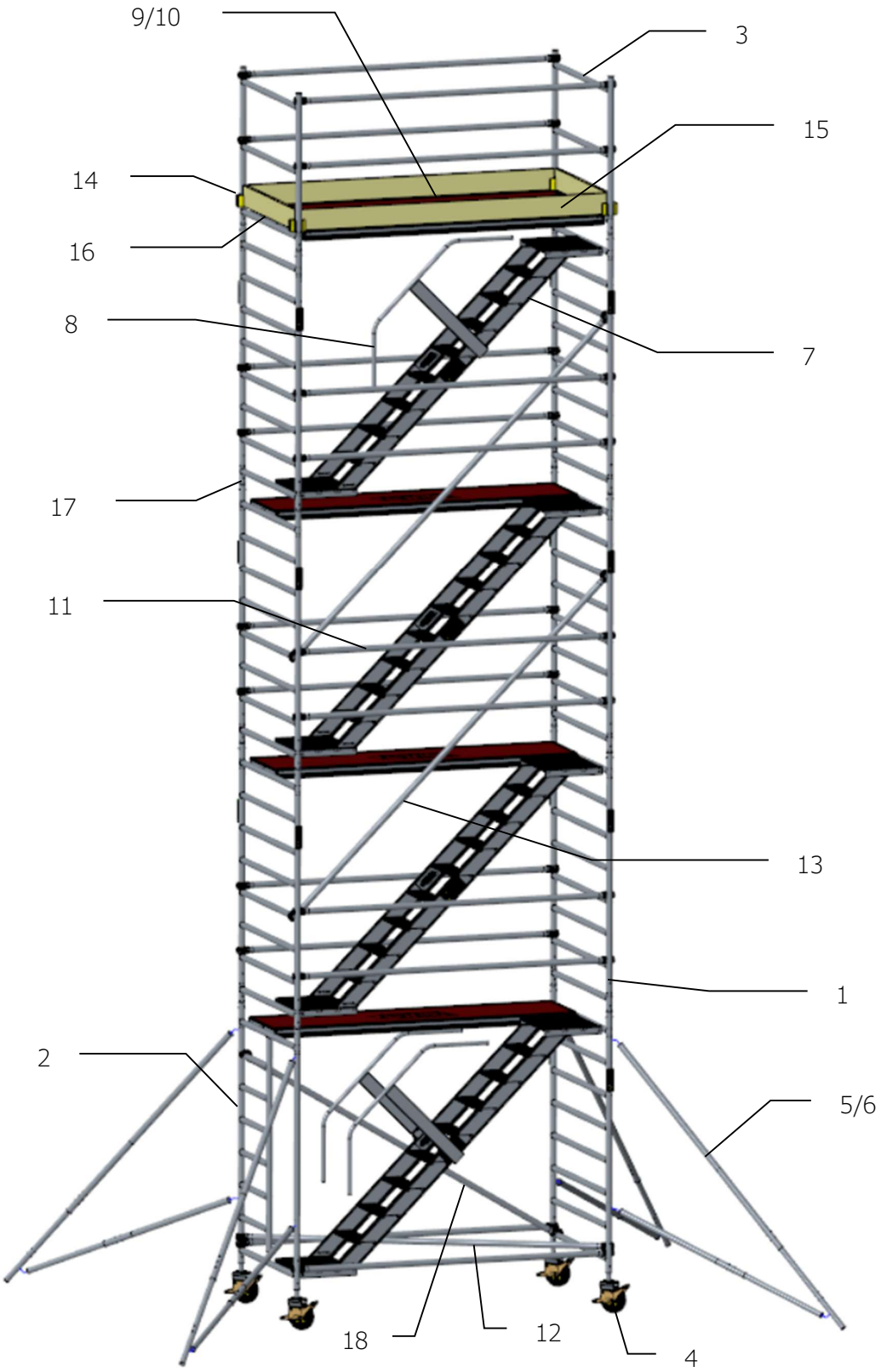
Moving parts, including wheels, must be clean and operate smoothly.
Repairs to scaffolding equipment must always be carried out in consultation with the manufacturer.

14. Parts

	Standard parts	2.5m Stair Tower
1	8-Rung Frame 1300	9501.200.010
2	Walk-Through Frame 1300	9501.200.109
3	Guardrail Frame	9501.200.125
4	Jack and Castor wheel	9501.510.050
5	Outrigger small	9501.410.100
6	Outrigger large	9501.420.100
7	Stair 2500 x 1750	9501.600.370
8	Staircase guardrail	9501.600.400
9	Platform	9501.310.020
10	Stairway tower platform	9501.330.025
11	Horizontal	9501.200.030
12	Horizontal/diagonal	9501.200.050
13	Guardrail diagonal; 1-11	9501.600.020
14	Toe board holder	9501.800.087
15	Toe board 2500	9501.200.080
16	Toe board 1300	9501.200.090
17	Frame securing pin	9501.410.162
18	Diagonal 1-7	9501.200.056



Zigzag



Parallel

15. Assembly tables

The following tables list the components required to assemble a tower to a specific height.
Make sure these components are also available on site.

Assembly table for zigzag stair tower, length: 2.5 m.													
	Platform height (m):		2	3	4	5	6	7	8	9	10	11	12
Description	Item Number	kg											
8-RungFrame 1300	9501.200.010	12.5	1	1	3	3	5	5	7	7	9	9	11
Walk-Through Frame 1300	9501.200.117	11.0	1	1	1	1	1	1	1	1	1	1	1
Guardrail frame	9501.200.125	5.0	2	2	2	2	2	2	2	2	2	2	2
Jack and Castor	9501.510.010	7.2	4	4	4	4	4	4	4	4	4	4	4
Toe board holder	9501.800.087	0.2	4	4	4	4	4	4	4	4	4	4	4
Toe board 1300	9501.200.090	2.4	2	2	2	2	2	2	2	2	2	2	2
Toe board 2500	9501.200.080	4.4	2	2	2	2	2	2	2	2	2	2	2
Locking pin	9501.410.162	0.1	4	8	8	12	12	16	16	20	20	24	24
Stair 2500x1750	9501.600.370	21.3	1	1	2	2	3	3	4	4	5	5	6
Staircase guardrail	9501.600.400	2.6	2	2	4	3	5	4	6	5	7	6	8
Platform	9501.310.020	19.5	1	2	1	2	1	2	1	2	1	2	1
Stairway tower platform	9501.330.025	19.5	1	1	1	1	1	1	1	1	1	1	1
Horizontal	9501.200.030	3.0	6	7	10	11	13	14	16	17	19	20	22
Horizontal/Diagonal	9501.200.050	3.1	1	0	1	0	1	0	1	0	1	0	1
Guardrail Diagonal 1-11	9501.600.020	3.7	0	0	1	1	2	2	3	3	4	4	5
4-Rung Frame 1300	9501.200.020	6.9	0	2	0	2	0	2	0	2	0	2	0
Diagonal 1-7	9501,200,056	3.2	0	1	0	1	0	1	0	1	0	1	0
Staircase 750	9501.600.410	8.8	0	1	0	1	0	1	0	1	0	1	0
Z Guardrail (1-4) 2500x750	9501.600.420	7.5	0	1	0	1	0	1	0	1	0	1	0
INDOOR USE		kg											
Outrigger small	9501.410.100	6.6	4	4	4	4	4	4	4	4	4	4	
Outrigger large	9501.420.100	9.8											4
OUTDOOR USE [1]		kg											
Outrigger small	9501.410.100	6.6	4	4	4	4							
Outrigger large	9501.420.100	9.8					4	4	4				

[1] : Use outside of a building with a platform height exceeding 8 m is prohibited, unless anchored to the building's facade.

Assembly chart for **parallel** stair tower, length: 2.5 m.													
	Platform height (m):		2	3	4	5	6	7	8	9	10	11	12
Description	Item Number	kg											
8-RungFrame 1300	9501.200.010	12.5	1	1	3	3	5	5	7	7	9	9	11
Walk-Through Frame 1300	9501.200.117	11.0	1	1	1	1	1	1	1	1	1	1	1
Guardrail frame	9501.200.125	5.0	2	2	2	2	2	2	2	2	2	2	2
Jack and Castor	9501.510.010	7.2	4	4	4	4	4	4	4	4	4	4	4
Toe board holder	9501.800.087	0.2	4	4	4	4	4	4	4	4	4	4	4
Toe board 1300	9501.200.090	2.4	2	2	2	2	2	2	2	2	2	2	2
Toe board 2500	9501.200.080	4.4	2	2	2	2	2	2	2	2	2	2	2
Locking pin	9501.410.162	0.1	4	8	8	12	12	16	16	20	20	24	24
Stair 2500x1750	9501.600.370	21.3	1	1	2	2	3	3	4	4	5	5	6
Staircase guardrail	9501.600.400	2.6	2	2	3	2	3	2	3	2	3	2	3
Platform	9501.310.020	19.5	1	2	2	3	3	4	4	5	5	6	6
Stairway tower platform	9501.330.025	19.5	1	1	1	1	1	1	1	1	1	1	1
Horizontal	9501.200.030	3.0	6	7	10	11	14	15	18	19	22	23	26
Horizontal/Diagonal	9501.200.050	3.1	1	0	1	0	1	0	1	0	1	0	1
Guardrail Diagonal 1-11	9501.600.020	3.7	0	0	0	1	1	2	2	3	3	4	4
4-Rung Frame 1300	9501.200.020	6.9	0	2	0	2	0	2	0	2	0	2	0
Diagonal 1-7	9501,200,056	3.2	1	1	1	1	1	1	1	1	1	1	1
Staircase 750	9501.600.410	8.8	0	1	0	1	0	1	0	1	0	1	0
Z Guardrail (1-4) 2500x750	9501.600.420	7.5	0	1	0	1	0	1	0	1	0	1	0
INDOOR USE		kg											
Outrigger small	9501.410.100	6.6	4	4	4	4	4	4	4	4	4	4	
Outrigger large	9501.420.100	9.8											4
OUTDOOR USE [1]		kg											
Outrigger small	9501.410.100	6.6	4	4	4	4							
Outrigger large	9501.420.100	9.8					4	4	4				

[1] : Use outdoors with a platform height exceeding 8 m is prohibited, unless anchored to the facade of a building.

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